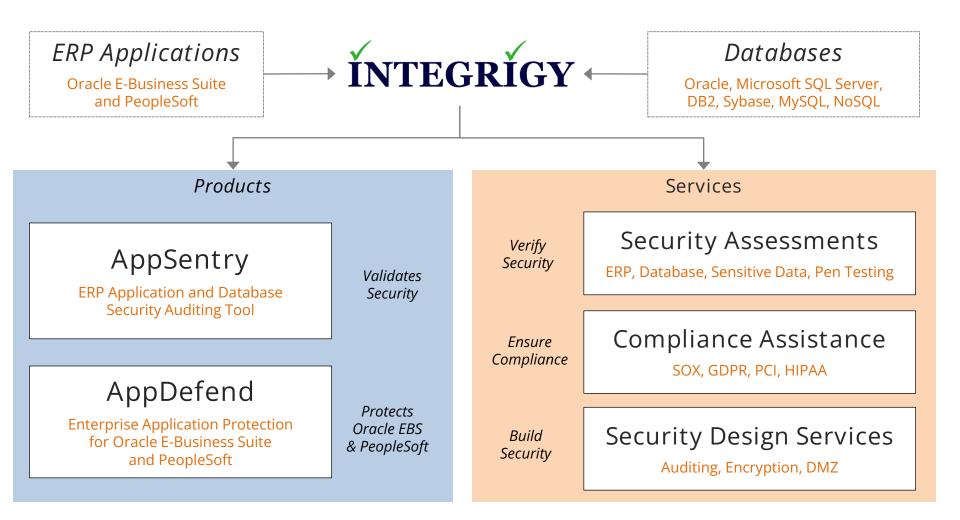


AppDefend Oracle E-Business Suite Enterprise Application Protection

October 2023

mission critical applications mission critical security

About Integrigy

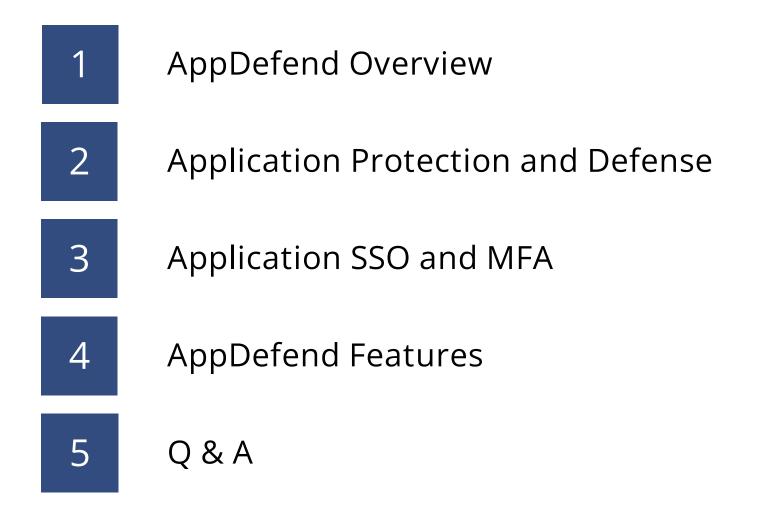


Integrigy Research Team

ERP Application and Database Security Research



Agenda

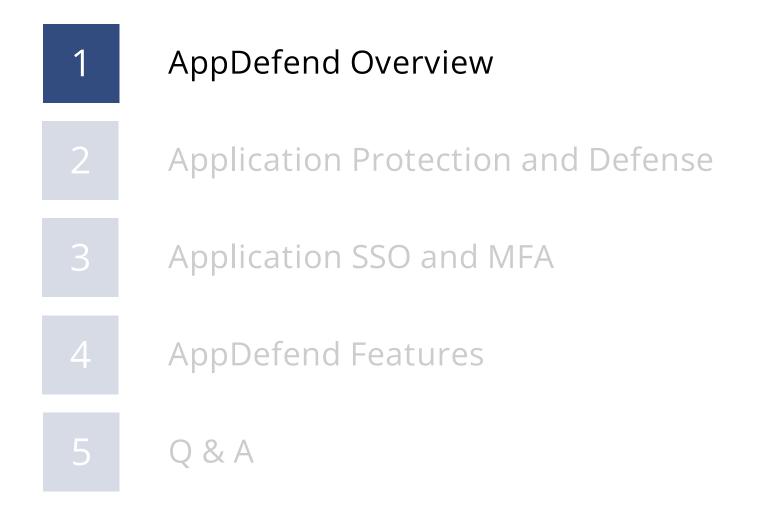


The following is intended to outline our general product direction. It is intended for information purposes only and may not be incorporated into any contract. It is not a commitment to deliver any material, code, or functionality, and should not be relied upon in making purchasing decisions. The development, release, and timing of any features or functionality described for Integrigy's products remains at the sole discretion of Integrigy.

Integrigy's Products

AppSentry	 Security scanner for databases, application servers, and ERP packages Performs advanced penetration testing and in-depth security and controls auditing Performs over 1,000+ audits and checks on Oracle products Requires no software to be installed on the target servers
AppDefend	 Application firewall and protection system for ERP packages Blocks common attacks like SQL injection, session hijacking, cross site scripting, and Java deserialization Blocks access to unimplemented application modules and pages Scans all incoming web requests and outbound responses

Agenda



AppDefend is an enterprise application firewall designed and optimized for the Oracle E-Business Suite.

Prevents Web Attacks Detects and reacts to SQL Injection, XSS, and known Oracle EBS vulnerabilities with hybrid protection using WAF and RASP

Protects Mobile Applications Detects and reacts to attacks against Oracle EBS mobile applications Limits EBS Modules More flexibility and capabilities than URL firewall to identify EBS modules

Protects Web Services Detects and reacts to attacks against native Oracle EBS web services (SOA, SOAP, REST)

SSO and two-factor (2FA/MFA) Enables SSO and two-factor authentication for login, user, responsibility, or function

Application Logging Enhanced application logging for compliance requirements like SOX, GDPR, PCI-DSS 10.2

AppDefend Oracle E-Business Suite Support

■ 12.2.x

Oracle E-Business Suite

Operating Systems

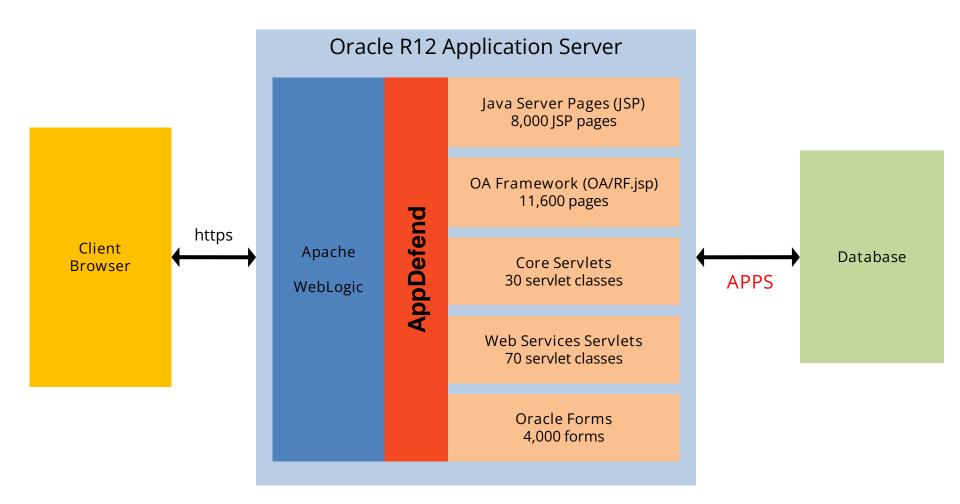
- 12.1.x
- 12.0.x^[1]
- 11.5.10.x (proxy mode)

Supported operating systems ^[2]

- Linux x86 (Oracle Enterprise Linux, Red Hat Enterprise Linux AS/ES, SuSe)
- Sun SPARC Solaris
- HP PA-RISC HP/UX
- IBM AIX

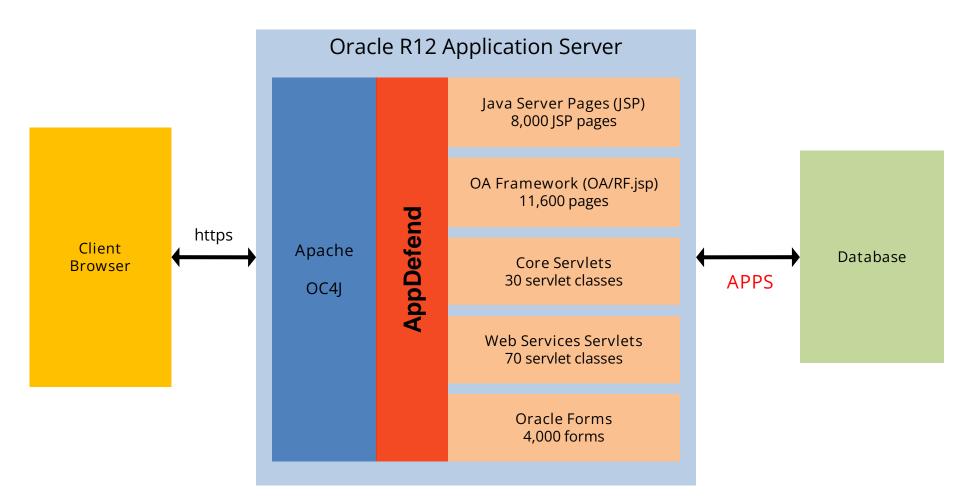
[1] For 12.0.x, application server Java version must be upgraded to JDK 1.6. [2] For 11.5.x, OS version must be supported by JDK 1.8.

AppDefend and Oracle EBS 12.2



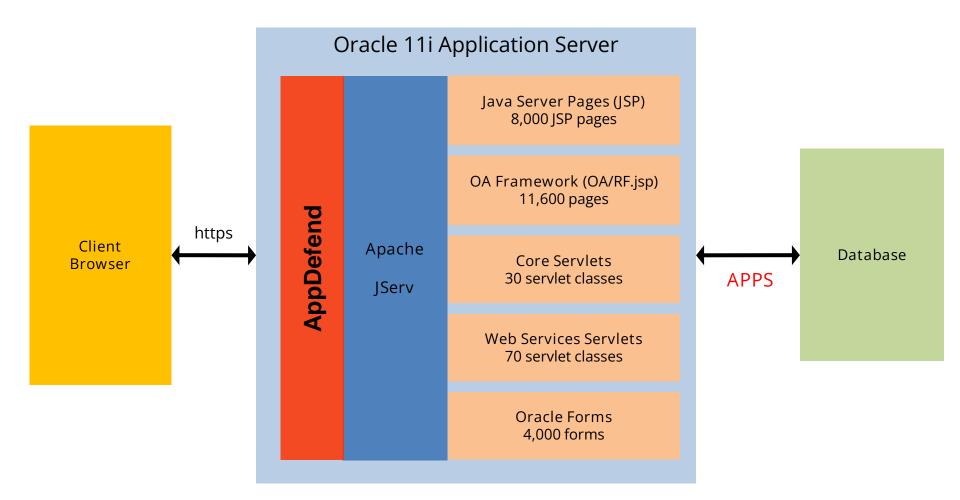
 AppDefend runs within the WebLogic Java containers as a servlet filter and Java agent that monitors all incoming requests, out-going responses, and key method calls. Being in the Java container, AppDefend can access all session state, attributes, error messages, EBS APIs, and the database.

AppDefend and Oracle EBS 12.0 & 12.1



 AppDefend runs within the Oracle E-Business Suite OC4J containers as a servlet filter and Java agent that monitors all incoming requests, out-going responses, and key method calls. Being in the OC4J container, AppDefend can access all session state, attributes, error messages, APIs, and the database.

AppDefend and Oracle EBS 11i



 AppDefend runs as a reverse proxy on the Oracle EBS application server intercepting all requests and responses. AppDefend is able to act as an SSL/TLS termination point due to the vulnerabilities in the EBS SSL libraries.

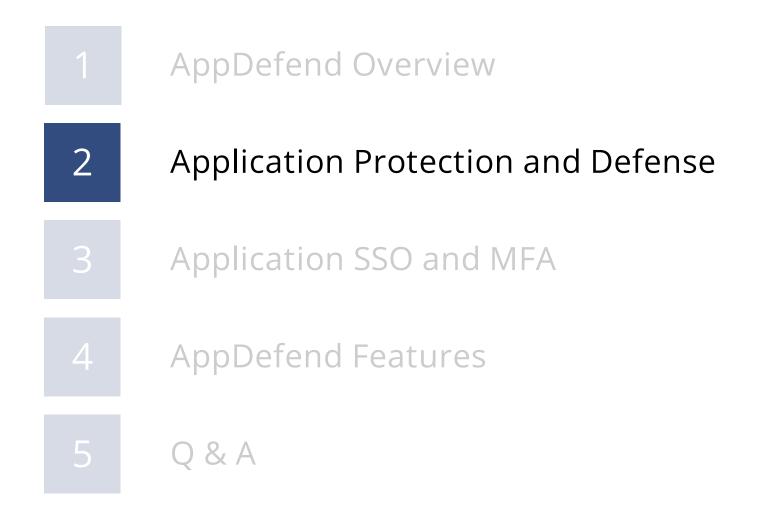
AppDefend Features

Configuration	 Dynamic reloading of configuration files – no restarting of the application server required Disable AppDefend dynamically and log only mode Parallel configurations to support transition to SSO and MFA Rules and configuration files use JSON notation Support for all EBS architectures like shared APPL_TOPs and DMZ servers 	
Logging and Alerting	 Flexible formatting and destinations Files with periodic or sized-based rotation, size limits Syslog with support for major logging platforms (Splunk, ArcSight enVision, QRadar, Microsoft Sentinel, AWS CloudWatch, etc.) 	
Resiliency	Fail open or closed upon internal errorsFail open or closed upon startup or configuration errors	

AppDefend Installation and Updates

Installation	 One hour installation web sessions included with subscription – 15-minute install, 45-minute walk-through Download and install AppDefend binary and rules Customization AppDefend base configuration AutoConfig customization Restart oacore Java container 	
Updates	 New rules and rule updates – quarterly or as needed Download and unzip appdefend.zip AppDefend dynamically reloads rules 	
Upgrades	 New features and non-rule fixes – biannual or as needed Download and unzip appdefend.zip Restart oacore Java container 	

Agenda



Attacker modifies URL with extra SQL

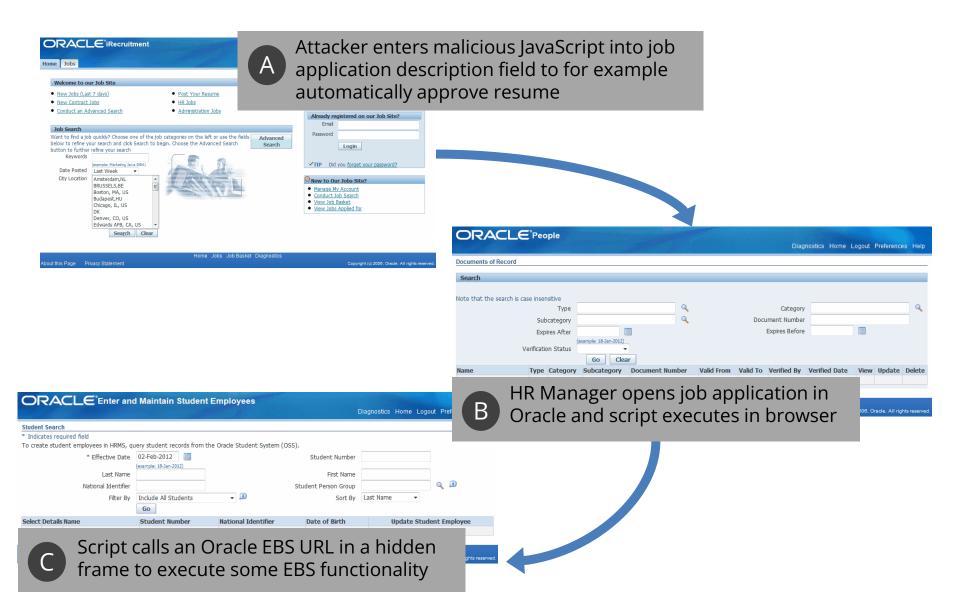
http://<server>/pls/VIS/fnd_gfm.dispatch?p_path=fnd_help.get/U
S/fnd/@search');%20fnd_user_pkg.updateUser('operations',%20'SE
ED',%20'welcome1

Oracle EBS executes appends SQL to the SQL statement being executed

- SQL executed as APPS database account
- Example changes any application account password

This vulnerability was patched as part of Oracle Security Alert #32

Cross Site Scripting (XSS) Illustrated



Cross Site Scripting – Sample Attacks

```
<script>alert(0)</script>
```

```
<img src="x:x" onerror="alert(0)">
```

```
<iframe src="javascript:alert(0)">
```

```
<object data="javascript:alert(0)">
```

```
<isindex type=image src=1 onerror=alert(0)>
```

```
<img src=x:alert(alt) onerror=eval(src) alt=0>
```

```
with(document)alert(cookie)
```

```
eval(document.referrer.slice(10));
```

```
(\acute{E}=[\AA=[],\mu=!\AA+\AA][\mu[\grave{E}=---++\AA]+(\{\}+\AA)[ \cap{E}=!!\AA+\mu,"=\cap{E}=[],\mu=!\AA+\AA], \cap{E}=[],\mu=!\AA+\AA][\mu[\grave{A}+\AA]+\cap{E}=[],\mu=!\mathring{A}+\ram{E}=[],\mu=!\mathring{A}+\ram{E}=[],\mu=!\mathring{A}+\ram{E}=[],\mu=!\mathring{A}+\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{E}=[],\mu=!\ram{
```

```
</a onmousemove="alert(1)">
```

```
data:text/html,<script>alert(0)</script>
```

%C0%BCscript%C0%BEalert(1)%C0%BC/script%C0%BE

<ScRIPT x src=//0x.lv?

Cross Site Scripting References

XSS Cheat Sheet http://ha.ckers.org/xss.html

WSC Script Mapping Project http://www.webappsec.org/projects/scriptmapping

OWASP XSS Reference https://www.owasp.org/index.php/Cross-Site_Scripting

Oracle E-Business Suite security vulnerabilities fixed between January 2005 and April 2023

1,041

Oracle EBS Web Vulnerabilities Fixed

- ~150 SQL Injection in web pages
- ~640 Cross Site Scripting
- ~90 Authorization/Authentication
- ~60 Business Logic Issues
- ~7 Non-EBS Vulnerabilities

OWASP Top 10 – Oracle E-Business Suite Mapping

| Open Web Application
Security Project | | security risks comm
plications listed by le | - |
|--|--|--|---|
| A1: Broken Access
Control | A2: Cryptographic
Failures | A3: Injection | A4: Insecure Design |
| A5: Security
Misconfiguration | A6: Vulnerable and
Outdated
Components | A7: Identification and
Authentication
Failures | A8: Software Design
and Data Integrity
Failures |
| | A9: Security Logging
and Monitoring
Failures | A10: Server-side
Request Forgery
(SSRF) | High Risk
Medium Risk
Low Risk |

WASC Threat Classification

5

Web Application Security Consortium

Comprehensive list of threats to the security of a web site – attacks and weaknesses

<u>Attacks</u>

Abuse of Functionality **Brute Force Buffer Overflow Content Spoofing** Credential/Session Prediction **Cross-Site Scripting Cross-Site Request Forgery** Denial of Service Fingerprinting Format String **HTTP Response Smuggling** HTTP Response Splitting **HTTP Request Smuggling HTTP Request Splitting Integer Overflows** LDAP Injection Mail Command Injection

Null Byte Injection **OS** Commanding Path Traversal Predictable Resource Location Remote File Inclusion (RFI) **Routing Detour** Session Fixation SOAP Array Abuse SSI Injection SQL Injection **URL Redirector Abuse** XPath Injection XML Attribute Blowup XML External Entities XML Entity Expansion XML Injection **XQuery** Injection

Weaknesses **Application Misconfiguration Directory Indexing** Improper File System Permissions Improper Input Handling Improper Output Handling Information Leakage Insecure Indexing Insufficient Anti-automation Insufficient Authentication Insufficient Authorization Insufficient Password Recovery Insufficient Process Validation **Insufficient Session Expiration Insufficient Transport Layer Protection** Server Misconfiguration

Inherent Risks with Package Software

Structure and vulnerabilities within the application are well known and documented

- An attacker knows exactly what to expect and how the application is structured
- No probing or reconnaissance of the application is required
- Fatal attack can be one URL
- Allows for easy automated attacks

Another Layer of Security

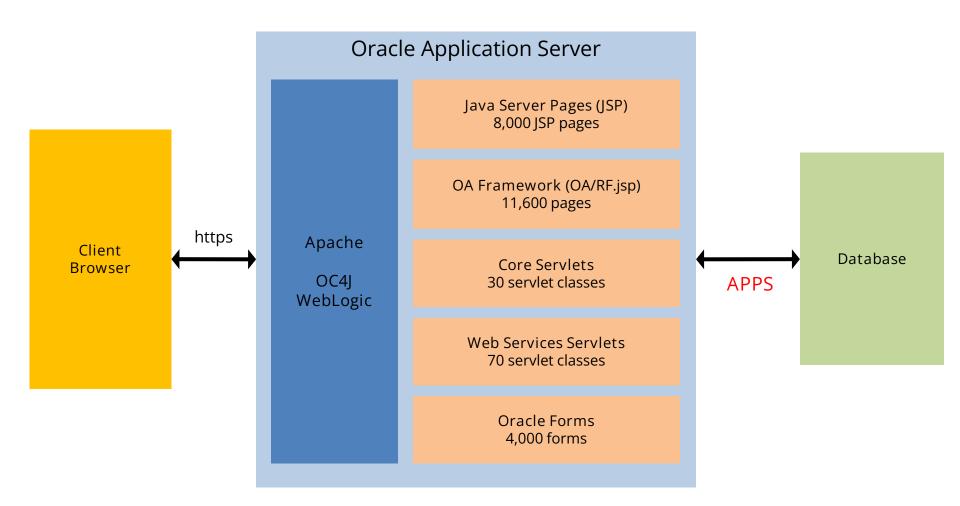
Web Application Firewalls (WAF) are specialized firewalls designed to detect and prevent web application attacks by analyzing the HTTP web requests.

- Prevents common web application attacks
 Detects and blocks SQL injection, XSS, and known vulnerabilities in widely used web applications
- Often implemented as an appliance
 Dedicated appliance used to protect all web applications in an organization
- May be required for compliance such as PCI-DSS
 PCI-DSS 2.0 requirement 6.6 requires use of a WAF or periodic reviews

Web Application Firewall (WAF) Shortcomings

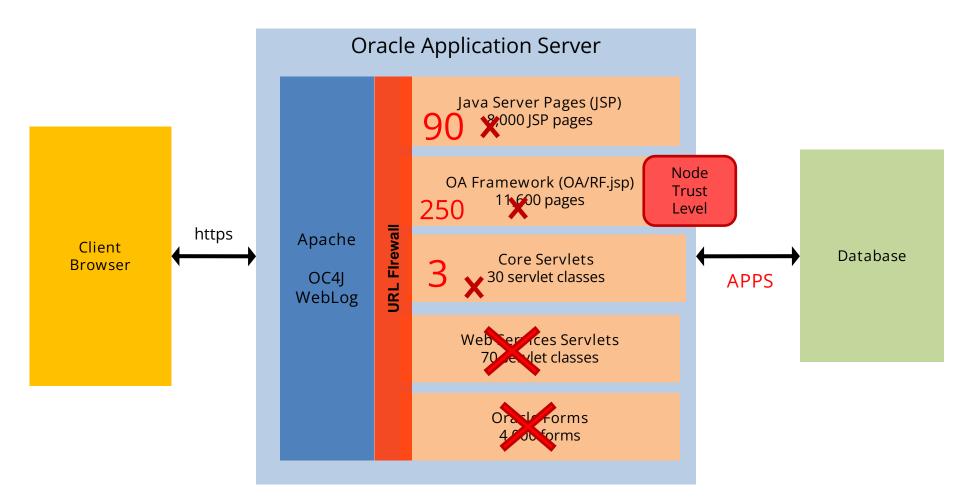
- Must be heavily customized for Oracle EBS
 - No out of the box rules for Oracle EBS no CPU specific rules
 - Unaware for the unique web application architecture of OA Framework
 - Rules, application profiles, and learning must be developed, tuned, and tested by you
 - Oracle EBS is multiple web architectures resulting in additional tuning
- Unable to block unused Oracle EBS modules
 - Due to the complexity of the Oracle naming and design, very difficult to implement blocking of EBS modules with WAF rules
- Significant cost, effort, and skill required to deploy
 - WAFs are usually an appliance that must be deployed and the learning curve for configuring and operating an enterprise WAF is steep
- AppDefend is complementary with an enterprise WAF solution
 - AppDefend can be stand-alone or combined with an existing WAF
 - Multiple layers of defense
 - Enterprise WAF provides general protection and eliminates "noise"
 - AppDefend provides Oracle EBS specific layer of protection

Oracle EBS R12 DMZ Configuration



 All Oracle E-Business Suite environments include ALL modules (250+) and ALL web pages (20,000+) even if modules are not installed, licensed, or configured. Many security vulnerabilities exist in unused modules.

Oracle EBS R12 DMZ Configuration



 Proper DMZ configuration reduces accessible pages and responsibilities to only those required for external access. Reducing the application surface area eliminates possible exploiting of vulnerabilities in non-external modules. (See MOS Note ID 380490.1)

Oracle EBS 11i Web Components

| Component | 11i Version | Release Date | Non-EBS
Desupport ¹ |
|---|----------------------|--------------|-----------------------------------|
| Oracle
Application Server ³ | 1.0.2.2.2 | Dec 2001 | June 2004 |
| Apache ³ | 1.3.19 | Feb 2001 | Feb 2010 |
| Jserv | 1.1.2 | June 2000 | June 2006 |
| mod_security | 1.8.4 | July 2004 | May 2006 |
| OpenSSI | 0.9.5a | Sept 2000 | March 2004 |
| OpenSSL | 0.9.8zh ² | Dec 2015 | Dec 2016 |

- 1. Oracle EBS 11i web components are desupported but had support exceptions for 11i environments through January 2016. As of January 2016, all support for 11i and associated technology stack components has ended.
- 2. OpenSSL updated from 0.9.5a to 0.9.8zh with July 2015 Critical Patch Update for OAS 1.0.2.2.2.
- 3. Security vulnerabilities are patched but version is not upgraded.

Eliminate risk and exploitation of the security bug by blocking access to the vulnerable code

- Integrigy analyzes the Oracle Critical Patch Update (CPU)
- Delivers pre-defined rules for CPU web bugs
- Rules may be at the page or field level to block known vulnerabilities

For each quarterly Oracle CPU, Integrigy performs an analysis and updates the AppDefend rule set to include virtual patch rules for all external and internal web vulnerabilities

| CVE ID | Oracle EBS
Versions | Vulnerability Information | Recommended
Additional Steps and
CPU Patch Testing | AppDefend
External (DMZ)
Rules
(rule ID) | AppDefend
Internal
Rules
(rule ID) | AppSentry
Detection
(check name) |
|---------------|------------------------|---|--|---|---|--|
| CVE-2013-5890 | 11.5.10.2 | Module: Oracle Payroll – Public Sector Payroll | Basic testing of payroll exception | New request | New request | Vulnerable file |
| | 12.0.6 | Sub-Component: Payroll Exception Reporting | report group configuration and | parameter rule | parameter rule | version check |
| | 12.1.1 - 12.1.3 | Type: SQL Injection | reporting. | (Rule ID 453) | (Rule ID 453) | (oraappcpu0114) |
| | 12.2.2 | Remotely Exploitable without Authentication: No | | | | |
| | | CVSS Metric: 5.5 | | *Module should | | |
| | | | | be blocked | | |
| | | A SQL injection vulnerability in payroll exception | | | | |
| | | report groups. | | | | |
| CVE-2014-0398 | 11.5.10.2 | Module: Oracle Application Object Library | 1. Ensure FND_DIAGNOSTICS is set | New request | New request | Vulnerable file |
| | 12.0.6 | Sub-Component: Discoverer and OBIEE Launcher | to "No" at the site level for all | parameter rule | parameter rule | version check |
| | 12.1.1 - 12.1.3 | Type: Information Disclosure and XSS | environments, especially external | (Rule ID 454) | (Rule ID 454) | (oraappcpu0114) |
| | 12.2.2 | Remotely Exploitable without Authentication: Yes | facing implementations (i.e., | | | |
| | | CVSS Metric: 5.0 | iSupplier, iStore, iRecruitment, | *Page should | | |
| | | | etc.). Review all applications, | be blocked | | |
| | | Multiple information disclosure and cross-site | responsibilities, and users where | | | |
| | | scripting (XSS) vulnerabilities in the launcher for | FND_DIAGNOSTICS is set to "Yes". | | | |
| | | Discoverer and OBIEE. FND_DIAGNOSTICS has to | 2. Test to see if Discoverer and | | | |
| | | be set to "Yes" in order to exploit most of these | OBIEE launch successfully. | | | |
| | | vulnerabilities. FND_DIAGNOSTICS should always | | | | |
| | | be set to "No" at the site level for all Oracle EBS | | | | |
| | | environments. | | | | |

Sample from Integrigy CPU Analysis

Analyze all user provided input to identify and block malicious input

- Intelligent checking of ALL parameters, user input
- Uses best practice libraries for XSS and SQL injection detection
 - OWASP AntiSamy, Java HTML Sanitizer
 - OWASP ESAPI
- Malicious input may be detected, blocked, or sanitized

Agenda



SSO Benefits for Oracle E-Business Suite

- Increase employee and IT productivity
 - Improve user experience by eliminating multiple application logins
 - Better application usability and employee satisfaction by reducing password fatigue
- Reduce IT costs
 - Fewer support calls for password resets and authentication issues
- Improve security
 - Reduce risk of password theft due to password fatigue
 - Enhance password strength with fewer passwords
 - Enables enforcement of stronger and more realistic password policies
- Improve compliance
 - Single point of user termination across applications
 - Simplify user and password management
 - Implement additional account controls like risk-based authentication

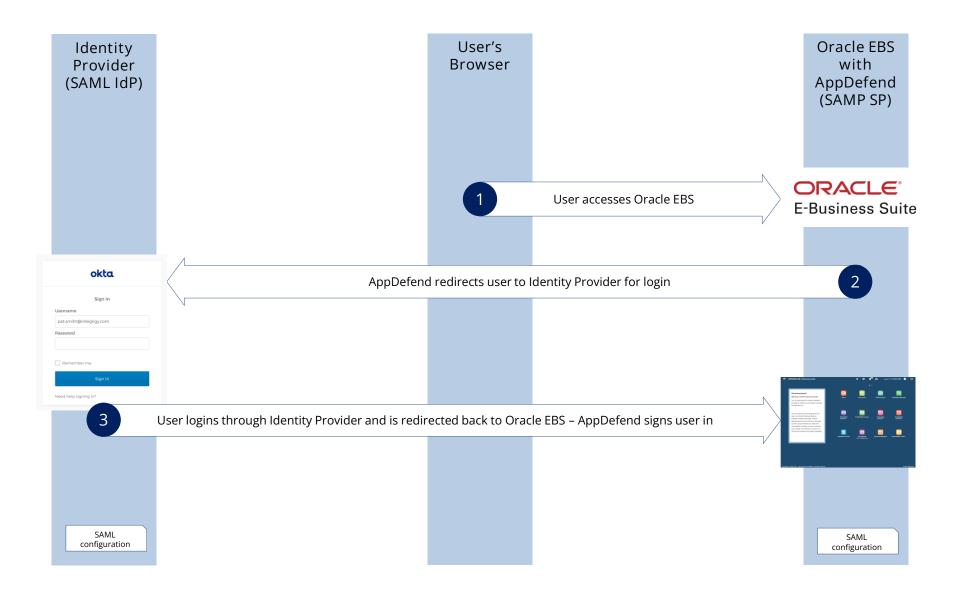
AppDefend SSO and MFA can be tailored to specific Oracle EBS user populations and configured with different SSO and MFA methods for each user population. Mix and match SSO and MFA even multiple SSO solutions for different groups of internal users.

| | Typical Options for
SSO/Authentication | Typical Options for
MFA |
|--|---|--|
| Internal Users
(SSO and/or MFA) | SAML
(AD, Azure AD, Okta, etc.) | (1) with SAML
(2) DUO, RSA, RADIUS, PKI,
and SmartCard |
| Generic Internal Users
(SYSADMIN, BATCH, JOB,) | SAML named user | (1) SAML named user
(2) FND_USER named user
(3) DUO |
| External Users – Suppliers
^(iSupplier) | FND_USER | (1) TOTP
(2) SMS
(3) Email
(4) no MFA |
| External Users – Candidates/Customers
(iRecruitment/iStore) | FND_USER | (1) TOTP
(2) SMS
(3) Email
(4) no MFA |

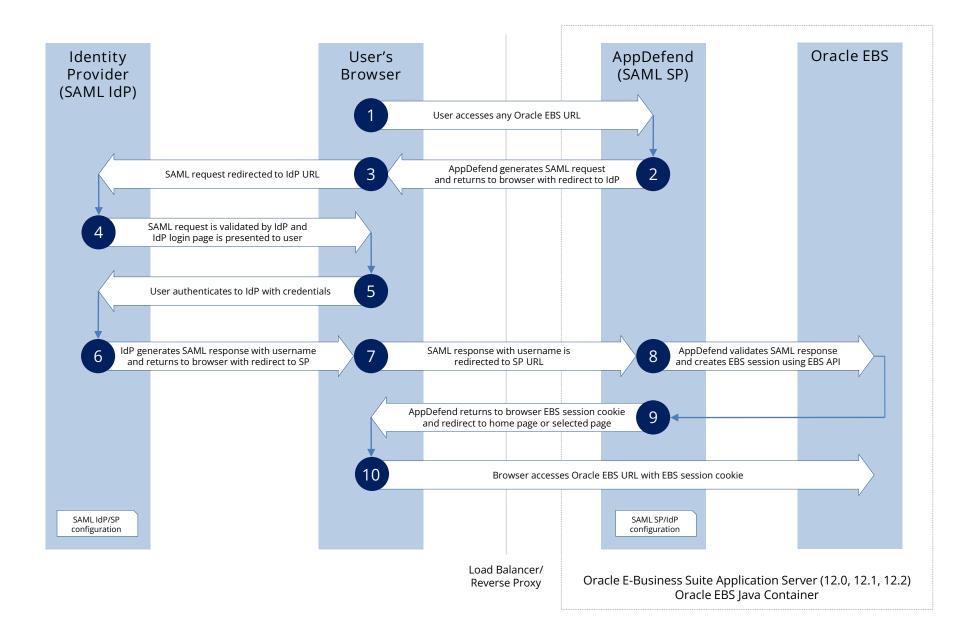
AppDefend SSO Feature (SAML)

- AppDefend adds single sign-on (SSO) for Oracle E-Business Suite
 - SAML 2.0 support for Oracle EBS as a service provider (SP)
 - No additional hardware or servers
 - No additional identity management software
- Direct integration with SAML 2.0 Identity Providers (IdP)
 - Supports any SAML 2.0 IdP such as -
 - Active Directory On-Premise (ADFS)
 - Azure AD (Microsoft Azure Active Directory)
 - Okta
 - AWS IAM Identity Center
 - Ping Identity
- Multiple Modes
 - Oracle E-Business Suite SSO Provider (system profile options)
 - AppDefend servlet filter
 - Direct SSO to Oracle E-Business Suite
 - WebADI and EBS mobile applications are fully supported
- Secure Implementation
 - Oracle EBS Session cookie set to "host" rather than "domain"

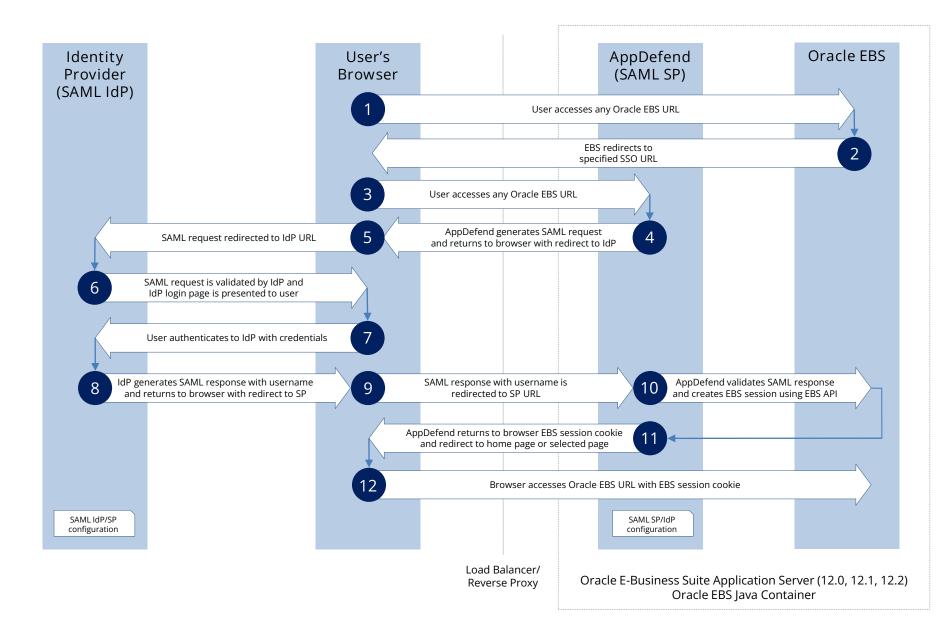
AppDefend SSO SAML Flow – High-level



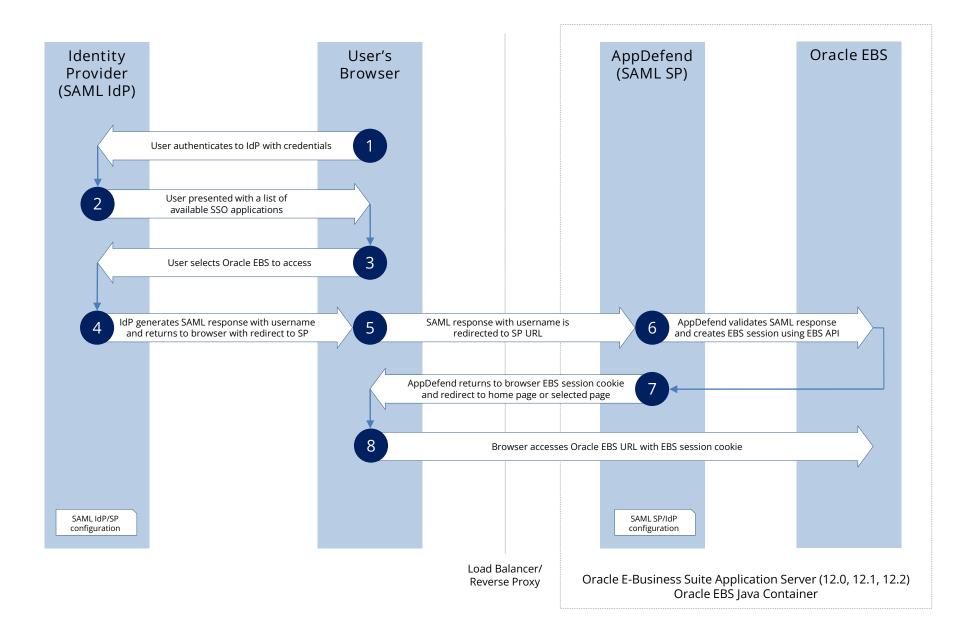
AppDefend SSO SAML Flow



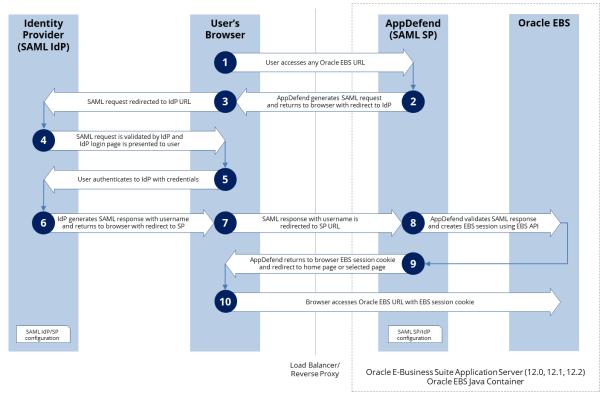
AppDefend SSO SAML Flow (EBS SSO Configuration)



AppDefend SSO SAML Flow (SSO Homepage)

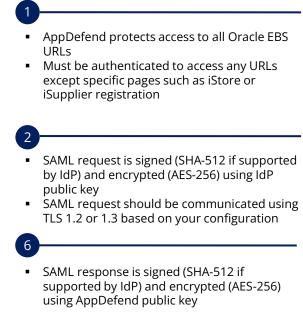


AppDefend SSO SAML Security



 AppDefend sets the Oracle EBS session cookie scope to host to prevent session hijacking

 All other Oracle EBS SSO solutions require session cookie scope to be set to domain which allows for potential session hijacking attacks AppDefend can maintain a mapping of EBS session cookies to IP address in order to prevent session hijacking attacks

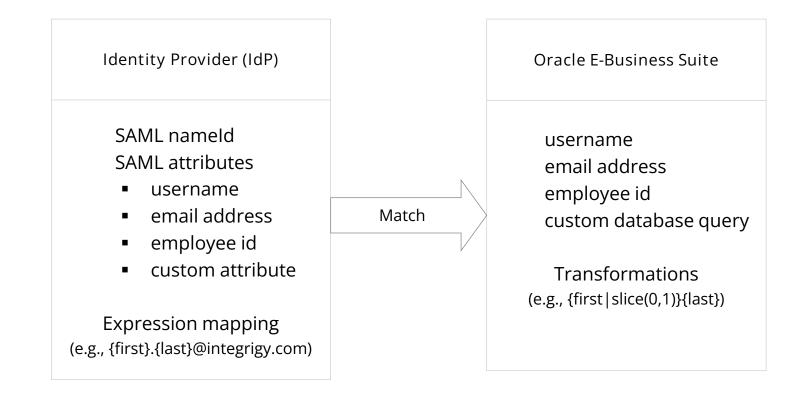


 AppDefend validates the integrity of the SAML response by decrypting using the AppDefend private key and verifying the signature against the IdP public key

8

- AppDefend prevents XML entity and schema attacks and by blocking entity tags and whitelisting schemas
- SAML replay attacks are prevented with a narrow expiration window, matching SAML request id for request and response as well as to JSESSIONID, and blocking already accepted assertions

AppDefend can map Identity Provider user to Oracle E-Business Suite user using different attributes or values from both the Identity Provider and Oracle E-Business Suite. Multiple match rules can be defined and evaluated per login.

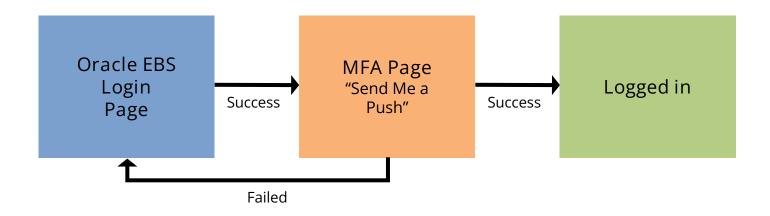


MFA Benefits

- Prevent fraud and phishing attacks
 - Two or more methods of identity verification makes account take-over harder
- Improve security
 - Enable strong authentication
 - Reduce risk of compromised passwords
- Improve compliance
 - PCI-DSS requires MFA required for access in some situations
 - GDPR, HIPAA, and other standards require strong authentication
- Contextualize authentication
 - MFA can be when specific data is accessed or actions performed like employee self-service direct deposit changes

AppDefend Adaptive Multi-Factor Authentication

AppDefend enables adaptive multi-factor authentication (MFA/2FA) for Oracle EBS using DUO Security, TOTP, SMS, email, or PKI (smartcards).



- Multi-Factor Authentication
 Enhances Oracle EBS login security by integrating with 2FA to provide secondary authentication
- Per Page, Responsibility, Function Require 2FA when user selects or accesses specific pages, responsibilities, or functions through menus or directly

AppDefend Two-Factor Authentication

- Application-aware
 - 2FA for login, user, responsibility, function, or page
 - Multiple 2FA authentications can be configured for different use cases and controls
- Context-aware
 - 2FA may be triggered based on session context such as time, location, device, etc.
- Single 2FA request per application session
 - 2FA authentications only when required
- Enhanced logging and audit trail for all authentications
- Supports local EBS authentication or single-signon
- No additional hardware or single point of failure

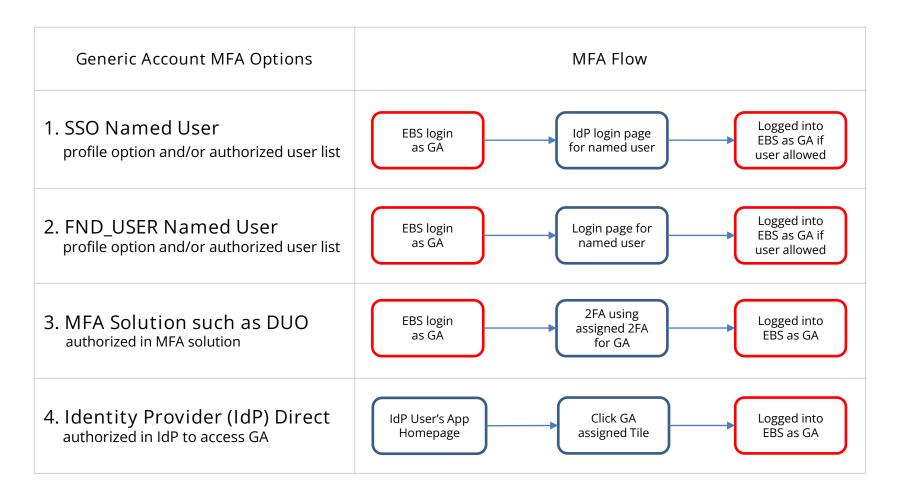
Two-Factor Authentication Use Cases

- Entire Application
 - Require 2FA when logging into Oracle EBS
- Privileged Responsibilities
 - Require 2FA when user accesses specific responsibilities like System Administrator
 - Protect highly privileged responsibilities from malicious use
- Privileged Users
 - Require 2FA when highly privileged users like SYSADMIN login
 - Preventative control for privileged, generic users accounts for SOX compliance
 - Limit access to generic user accounts by 2FA devices
 - Audit trail of named users accessing generic user accounts
- High Risk Functions or Pages
 - Require 2FA when user access specific functions or pages
 - Prevent fraud by requiring 2FA when user accesses self-service HR bank accounts

AppDefend provides contextual multi-factor authentication for logins (SSO and non-SSO users, responsibilities, pages, and/or functions. MFA options are Duo Security, TOTP, SMS, and PKI (smartcards).

| | Contextual Multi-factor Authentication | | | |
|---|--|-----------------------|----------------|---------------|
| | SSO
User Login | Non-SSO
User Login | Responsibility | Page/Function |
| AppDefend MFA
(with or without SSO SAML) | \checkmark | ~ | ~ | \checkmark |
| AppDefend SSO SAML
with IdP MFA | ✓ | | | |
| Legacy Oracle EBS SSO
(such as OID/OAM or Oracle IDCS) | ✓ | | | |

AppDefend MFA can be used to protect Oracle E-Business Suite privileged, generic accounts (GA), such as SYSADMIN. Multiple options to protect generic accounts and a different option may be used for each generic account.

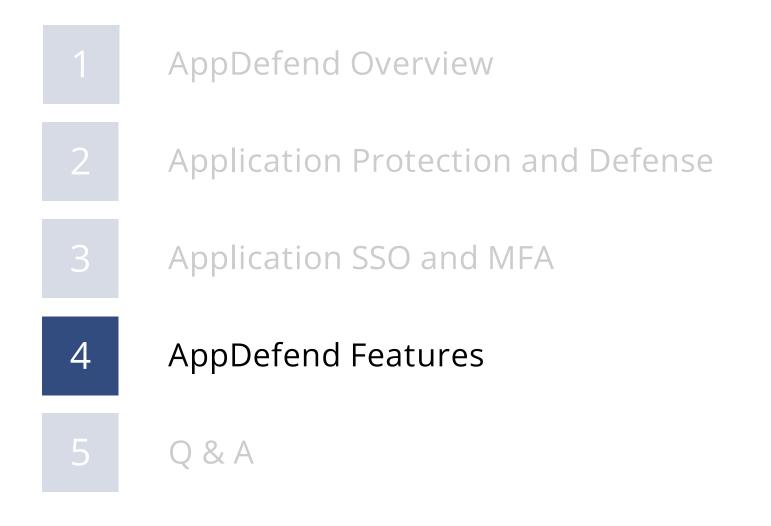


AppDefend Generic Account Protection Example Scenarios

A client with about 30 generic accounts used for various purposes configured AppDefend MFA to protect the generic accounts. Scenarios for one generic account to many named users, many generic accounts to one named user, and many generic accounts to many named users can all be easily configured and maintained. All logins including named user are monitored and logged.

| Type of Generic Account | Generic Accounts | MFA and AppDefend Configuration |
|-------------------------|---|--|
| SYSADMIN | SYSADMIN | Tile in IdP Assigned by IdP group Tightly controlled, limited to DBAs SYSADMIN password not known by DBAs |
| Job Scheduling | 10 accounts, one per
module, such as GL_JOB | One AppDefend rule for all 10 accounts Access controlled using both an authorized user list
(DBAs) and profile option set per named user
(operations team) |
| Maintenance/Setups | 12 accounts, one per
module, such as
GL_SETUP | One AppDefend rule for all 12 accounts Access only allowed if AppDefend EBS maintenance feature is enabled Access controlled using profile option set per named user |
| Upgrade/Patch Test | 6 accounts, such as
TEST1 | An AppDefend rule for each of the 6 accounts Access controlled using profile option set per named user and DBA team sets prior to testing as testers will change based on the patches applied AppDefend logging enabled for these accounts to capture all activity |

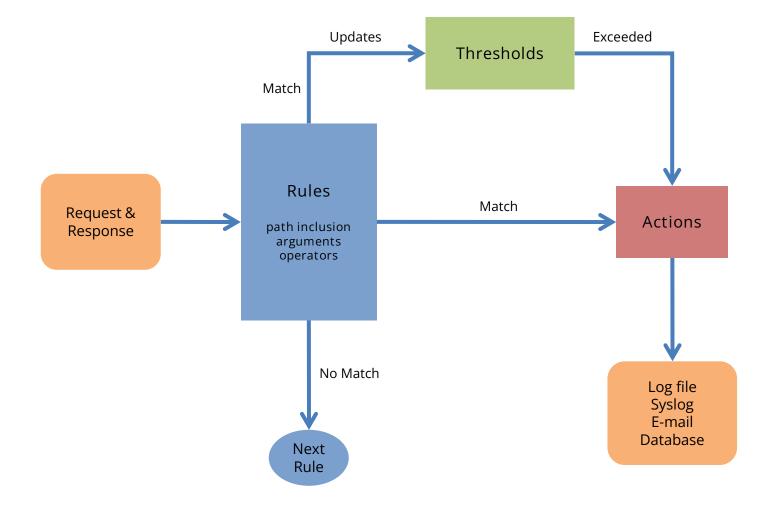
Agenda



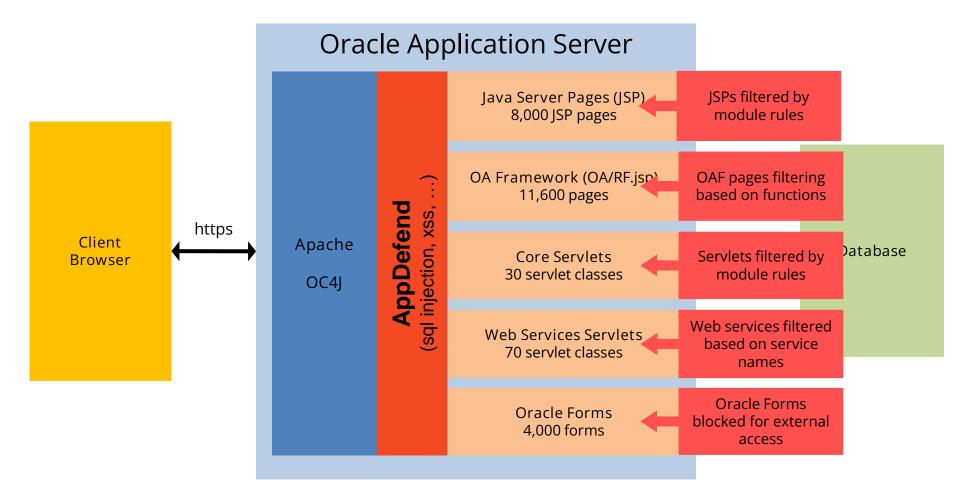
Log and audit key application and security events beyond Oracle EBS current capabilities

- Any page, action, parameter, session attribute may be logged or audited
- PCI logging includes all sessions, responsibilities, and potentially card number access through the application
- Log data can be sent to external systems such as Splunk, ElasticSearch, ArcSight, QRadar, LogRhythm, Microsoft Sentinel, AWS CloudWatch, ...
- Solves gaps in Oracle EBS logging such as IP address for failed logins

AppDefend Processing



AppDefend Permit Rule



AppDefend allows access to only permitted Oracle EBS modules based on a group of white-listed modules. Individual files may be permitted also. Web page and OA Framework customizations are supported.

AppDefend Arguments

AppDefend rules and alerts may use one or more of these arguments.

| ebs.function_id | request.header. <name></name> | request.remote_addr |
|----------------------------------|----------------------------------|--|
| ebs.function_id_all | request.headers.names | request.remote_host |
| ebs.function_name | request.is_secure | request.remote_port |
| ebs.resp_id | request.line | request.remote_user |
| ebs.resp_name | request.local_addr | request.scheme |
| ebs.user_id | request.local_port | request.server_name |
| ebs.user_name | request.method | request.server_port |
| ebs.user_signon_name | request.parameter. <name></name> | <pre>request.servlet_path</pre> |
| request.attribute. <name></name> | request.parameters.combined_size | request.servletcontext. <name></name> |
| request.attributes.names | request.parameters.get_names | request.session_id |
| request.auth_type | request.parameters.get_values | request.uri |
| request.body_length | request.parameters.names | request.url |
| request.character_encoding | request.parameters.put_names | response.content |
| request.content_length | request.parameters.put_values | response.content_length |
| request.context_path | request.parameters.values | response.header. <name></name> |
| request.cookie. <name></name> | request.path_info | response.header.names |
| request.cookies.names | request.path_translated | <pre>session.attribute.<name></name></pre> |
| request.file_extension | request.protocol | session.attributes.names |
| request.file_name | request.query_string | |

AppDefend Operators

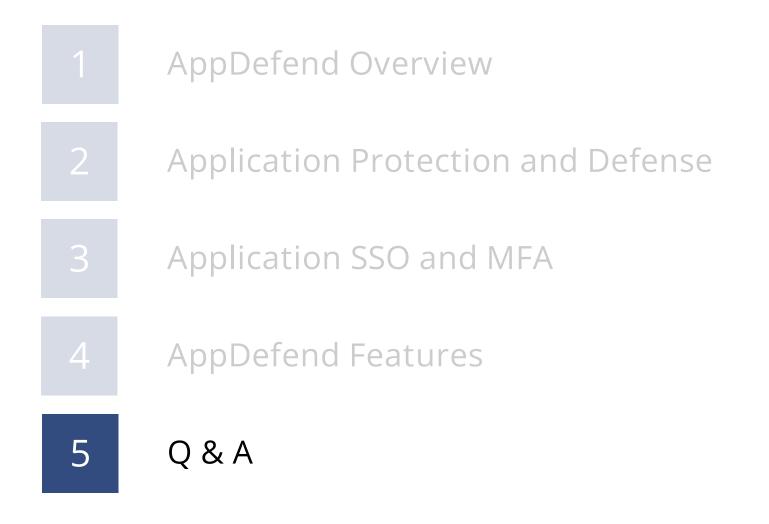
AppDefend rules can use any of these operators.

beginswith	inlist
byterange	notinlist
contains	ipmatch
notcontains	notipmatch
endswith	less
equals	lesseq
exists	regex
greater	within
greatereq	notwithin
ingroup	

notingroup

Log	Generates a log entry or alert to a file, syslog, e-mail
Redirect	Redirects the request to a specified full URL or relative URL for the site such as the Oracle EBS error page
Block	Block the request by returning the specified HTTP error code such as 403 Forbidden
Pause	Pause the request for the specified number of milliseconds perhaps to slow down a brute force attack
Sanitize	Sanitize one or all parameters and headers in the request to prevent XSS, HTML injection, or SQL injection
Stop	Stop the processing of all subsequent AppDefend rules. The Stop action is useful to minimize AppDefend analyzing static request such as images, etc.
DoNothing	This action will do nothing as an action

Agenda



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